

NHI TRAINEES JOIN PARK INN MUSCAT

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MUSCAT — Training for the future of hospitality in Oman, the National Hospitality Institute (NHI) works together with Park Inn Muscat to select and train future Omani hoteliers to global standards, ensuring the service success of this 'New in Muscat' international brand.

Recently 27 pre-selected male and female Omani hospitality trainees from NHI joined Park Inn in positions in the housekeeping, front office, restaurants and kitchen departments.

These candidates were chosen through the thorough NHI assessment and selection process encompassing an initial CV screening, followed by a series of interviews conducted by experienced NHI instructors, Ministry of Manpower representatives and finally by Noora Al Nabri, human resources man-



Trainees pose with officials of Park Inn and NHI.

ager at Park Inn Muscat. This lengthy process is followed to ensure the most suitable, hospitality driven and passionate candidates are selected.

The hospitality training delivered at NHI combines classroom-based learning, delivered by professional instructors with years of industry experience, with practical training both in the institute and through work-

based learning at their prospective employers' property. This arrangement gives these future employees the opportunity to put their classroom knowledge into practice and gain hands-on experience in their future work environment. "We are delighted to welcome onboard our new Park Inn employees and they are settling in well. It has been a pleasure working with NHI.

The process was well organised and the training of a high standard and I would like to thank Robert MacLean, principal of NHI, and Toufiq Al Ajmi, sales manager of NHI, for their continued support, advice and professionalism," commented Noora Al Nabri.

"Rezidor Hotel Group, parent company of the brand Park Inn, has company-wide competitive development opportunities for its employees, with a well established international business school offering a number of courses for different departments, and encourages promotion from within. For those looking for career advancement and self development with an international brand in the hotel business, we are what you're looking for!" said Francois Galois, general manager, Park Inn Muscat.